

SUBJECT: Voluntary Recall Notice: BISSELL® Cordless Multi-Surface Wet Dry Vacuum Model 2582E

Dear valued customer,

We are contacting you regarding your Cordless Multi-Surface Wet Dry Vacuum, model number: **2582E**

BISSELL is committed to designing cleaning products that are safe and reliable. With this in mind, we are proactively alerting you to a voluntary recall impacting product models above due to a potential safety issue involving the battery management circuit boards.

To find out if your product is part of this voluntary recall, we ask that you find the model located behind the clean water tank. The model number will be listed in a large black bar on the product label. An example of where to find your model number can be found below.



If you are in possession of an impacted product, we ask that you remove your vacuum from the charging base, stop using your vacuum and contact BISSELL.

More information about this recall and steps you can take can be found here: recall.BISSELL.com.

We apologise for any inconvenience this may cause.

Thank you,

The BISSELL Team