

09 August 2023

**Bosch Styline Toasters: Voluntary Product Recall**

Dear Trade Partner,

We wrote to you last week requesting you to return any stock of the **Bosch Styline TAT8611GB** and **TAT8613GB** as we have identified a quality issue with these products.

We are now able to provide more information on this matter. Today we are launching a voluntary product recall of these models due to a technical fault that was identified as part of our routine product monitoring.

Based on our investigations and analysis, the technical fault can lead to the electronics overheating and may cause a toaster fire. Whilst we are not aware of any injuries in relation to this, we think this fault could pose a risk to consumers and so we are carrying out a voluntary product recall.

As part of the recall, we would like to contact consumers directly. Can you provide us with contact information and details of any consumers that have purchased one of these models from yourselves between **January 2022 and May 2023**. Any affected consumers will receive a refund or replacement appliance free of charge.

If you haven't already done so, please also send back to us any remaining units of the affected products. Please follow your standard returns procedure for faulty products and you will receive a 100% credit.

If you have any questions about this please contact your Business Manager.

Thank you for your support and co-operation

Steve Green

Consumer Products Director

BSH Home Appliances UK & Ireland