

# PRODUCT SAFETY NOTICE:

## Hoover UK built-in tumble dryer

**IMPORTANT!** AO has identified a safety concern with specific Hoover UK built-in tumble dryer models sold between 2019-2024 detailed below. The issue relates to two manufacturing variations which, when found together, could potentially result in the product catching fire when it is in use.

**Please stop using and unplug the appliance.** A free repair programme is underway to ensure that all affected products are modified by an approved engineer. Please contact us if you think you may have one of the models below and have not already had a service engineer visit arranged.

Consumers can visit the dedicated webpage to check if their appliance is affected and to arrange a modification: <https://productsafety.haier.co.uk/>

Alternatively, please contact our customer services team on **0808 178 0516** for further information.

**AO thanks you for your cooperation**



**SKU:** 31900550  
**Description:** HDB4 H7A2TBERX80  
**Brand:** Haier



**SKU:** 31900542  
**Description:** BATD H7A1TCER-80  
**Brand:** Hoover



**SKU:** 31900541  
**Description:** HDBI H7A2TBEX-80  
**Brand:** Haier

**Haier Smart Home UK&I Ltd**

302 Bridgewater Place, Birchwood Park, Birchwood, Warrington, WA3 6XG

Tel: (0) 3300412345

Company No: 2521528

Registered in England and Wales



**SKU:** 31900538  
**Description:** BKTDH7A1TCEB-80  
**Brand:** Candy



**SKU:** 31900537  
**Description:** BCTDH7A1TCEB-80  
**Brand:** Candy



**SKU:** 31900536  
**Description:** BATD H7A1TCE-80  
**Brand:** Hoover



**SKU:** 31900531  
**Description:** BATDH7A1TCEB-80  
**Brand:** Hoover



**SKU:** 31900530  
**Description:** BHTDH7A1TCEB-80  
**Brand:** Hoover



**SKU:** 31900529  
**Description:** BCTD H7A1TE-80  
**Brand:** Candy



**SKU:** 31900538  
**Description:** BKTDH7A1TCEB-80  
**Brand:** Candy



**SKU:** 31900537  
**Description:** BCTDH7A1TCEB-80  
**Brand:** Candy

## Haier Integrated Tumble Dryer Models

SKU	Description	Brand
31900550	HDB4 H7A2TBERX80	HAIER
31900542	BATD H7A1TCER-80	HOOVER
31900541	HDBI H7A2TBEX-80	HAIER
31900540	BBTDH7A1TE-80	BAUMATIC
31900539	BITDH7A1TE-80	IBERNA
31900538	BKTDH7A1TCEB-80	CANDY
31900537	BCTDH7A1TCEB-80	CANDY
31900536	BATD H7A1TCE-80	HOOVER
31900531	BATDH7A1TCEB-80	HOOVER
31900530	BHTDH7A1TCEB-80	HOOVER
31900529	BCTD H7A1TE-80	CANDY
31900528	BHTD H7A1TCE-80	HOOVER
31900526	BCTD H7A1TBE-80	CANDY

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