

PRODUCT SAFETY NOTICE

Toshiba Televisions manufactured between November 2024 & November 2025

IMPORTANT SAFETY NOTICE

Brand	Model
TOSHIBA	32WF2F53DB
TOSHIBA	32WV2463DB
TOSHIBA	32WV2553DB
TOSHIBA	32WV3553DB
TOSHIBA	40LF2F53DB
TOSHIBA	40LV2553DB
TOSHIBA	40LV2553DBM
TOSHIBA	40QV3F53DB
TOSHIBA	43LV2E63DB
TOSHIBA	43QF5D53DB
TOSHIBA	43QV1563DB
TOSHIBA	43UF3F53DB

Brand	Model
TOSHIBA	43UV1563DB
TOSHIBA	43UV2F53DBU
TOSHIBA	50QF5D53DB
TOSHIBA	50QV1563DB
TOSHIBA	50QV3F63DB
TOSHIBA	50UF3F53DB
TOSHIBA	50UV1563DB
TOSHIBA	50UV2F53DB
TOSHIBA	50UV2F53DBU
TOSHIBA	55QF5D53DB
TOSHIBA	55QV2F63DB
TOSHIBA	55UF3F53DB

Brand	Model
TOSHIBA	55UV1563DB
TOSHIBA	55UV2F53DB
TOSHIBA	55UV2F53DBU
TOSHIBA	65QF5D53DB
TOSHIBA	65QV1563DB
TOSHIBA	65QV2F63DB
TOSHIBA	65UF3F53DB
TOSHIBA	65UV1563DB
TOSHIBA	65UV2F53DB
TOSHIBA	65UV2F53DBU
TOSHIBA	70QF5D53DB

We have identified an issue related to a limited number of detachable power cables supplied with the above Toshiba televisions manufactured between November 2024 & November 2025.

The issue relates to the fuse in certain power cables not complying with the relevant safety standards and in the event of a failure in the electrical system, there is a rare possibility of a fire hazard.

Following further investigations, although the power cable and fuse have been identified as low risk and the majority of products are not affected, we are committed to the safety of our customers and are asking anyone who has purchased one of the above products to visit <https://tvcable.pacificawarranty.com/welcome> to check whether their Toshiba TV matches with the listed serial numbers of affected products.

By entering the TV's serial number, customers will be able to see if their product is included and, if so, follow the online steps to arrange for a replacement power cable or only the fuse itself, which will be sent free of charge. If fuse replacement is preferred, necessary instructions for such replacement can be viewed on the above website.

How to find your serial number – This is located on the rating label on the back of the television.

Once the replacement power cable or fuse has been received, customers should remove the original power cable or fuse and dispose of it safely via a WEEE recycling facility.

We take the safety of our products extremely seriously and would like to apologise to customers affected for any inconvenience this may cause. No other Toshiba products are affected by this product safety notice.