

TERMS AND CONDITIONS

All competition entrants will be deemed to have accepted these terms and conditions and deemed to have agreed to be bound by them when entering this Competition.

1. The Promoters are AO Retail Limited, AO Park, 5a The Parklands, Lostock, Bolton, BL6 4SD
2. No purchase is necessary to enter this Competition.
3. Competition details form part of these terms and conditions.
4. The Competition runs from 01/10/2024 until 12pm on 23/10/2024. Entries received after this time will not be put forward for the draw.
5. The prize: A school trip to AO's recycling plant in Telford for one class.
6. For fulfilment purposes only, your details including full name and email will be required by AO Retail Limited.
7. All competition entrants must be aged 18 or over.
8. Entry is open to residents of the UK excluding Channel Islands or the Isle of Man, except employees (and their families) of ao.com and any other companies associated with either ao.com or the Competition.
9. Winners will be notified by email and/or phone on or before 24/10/2024.
10. The winner will have one calendar day to claim the prize by returning our call or responding to our email, failure to claim within this time period could result in loss of prize. AO Retail Limited will not be responsible for delay caused by third parties.
11. In the event that a winner is unreachable, is ineligible or fails to claim the prize within the time required (one calendar day), the winner shall forfeit the prize and it will be awarded to a substitute winner.
12. The decision of the Promoters is final and binding in all respects on all entrants. No correspondence will be entered into. Entries that do not comply in full with these entry terms and conditions will be disqualified.
13. The prizes are as offered when the winner is contacted, and no cash or other alternatives will be offered. The prize has no cash value and is non-transferable.
14. AO will cover the cost of coach transport to Telford up to the value of £500. This will need to be booked by the winners and billed to AO.
15. To comply with health and safety regulation, the maximum attendance for this tour will be 15 pupils, plus any accompanying staff members. You can still enter if your total class size is larger than 15, though please note that it is the winner's responsibility to select which 15 pupils will attend.
16. The Promoters reserve the right to substitute the prize for a prize of equivalent or greater monetary value if this is necessary for reasons beyond its control.

17. Except in the case of death or personal injury arising from its negligence or in respect of fraud and so far as is permitted by law, the Promoter and its associated companies exclude responsibility and all liabilities arising any postponement, cancellation, delay or changes to the prize details beyond the Promoter's control and for any act or default of any third party supplier.
18. The winner(s) agree(s) to the use of their name, location and will co-operate with any other reasonable requests by AO Retail Limited.
19. Use of a false name or details will result in disqualification.
20. All entries must be made directly by the person entering the Competition, no group, mass or software entries will be accepted.
21. Entries made online using methods generated by a script, macro or the use of automated devices will be void.
22. No responsibility can be accepted for entries lost, delayed or corrupted, or due to computer, network or software failure which may restrict or delay entry.
23. The Promoters may refuse or disqualify any entry (including winning entries) if the entrant concerned or anyone authorised by the entrant to deal with their entry, acts in a way towards the Promoter which the Promoter reasonably considers to be inappropriate, unlawful or offensive. If the winning entry is disqualified the Promoter reserves the right to award the prize to another entrant.
24. Entrants will be deemed to have accepted these terms and conditions and agreed to be bound by them when entering this Competition.
25. The promoters reserve the right to amend or alter these terms of Competitions at any time and reject entries from entrants not entering into the spirit of the Competition.
26. Competitions may be modified or withdrawn at any time.
27. The first name and town of competition winners may be announced on www.facebook.com/aoletsgo. If you would prefer for this information not to be published, please let us know in advance by sending an email to [\[scott.bennett @ao.com\]](mailto:scott.bennett@ao.com).
28. This Competition, and any dispute or claim arising out of or in connection with it, shall be governed and construed in accordance with English law. You irrevocably agree that the courts of England and Wales shall have exclusive jurisdiction to settle any dispute or claim that arises out of or in connection with this Promotion.