

Beary Best Moments Competition – Terms and Conditions

All competition entrants will be deemed to have accepted these terms and conditions and deemed to have agreed to be bound by them when entering this Competition.

1. The Promoters are AO Retail Limited, AO Park, 5a The Parklands, Lostock, Bolton, BL6 4SD
2. No Purchase is necessary to enter this Competition.
3. To enter, participants must either:
 - I. Tag AO on social media (Instagram or Facebook) with a photo of AO's Bear, or
 - II. Email their photo to bear@ao.com.
4. Competition details form part of these terms and conditions.
5. The prize: AO-branded merchandise. One winner will be selected each month.
6. For fulfilment purposes only, your details including full name and email will be required by AO Retail Limited.
7. All competition entrants must be aged 18 or over.
8. Entry is open to residents of the UK excluding Channel Islands or the Isle of Man, except employees (and their families) of ao.com, the suppliers of the prizes and any other companies associated with either ao.com or the Competition. Please note that, whilst we do offer home delivery to every UK postcode (excluding the Scottish Highlands, Scottish Islands, Channel Islands, the Isle of Man or the Republic of Ireland) certain products cannot be delivered to certain parts of Northern Ireland. Please refer to our website for full terms and conditions in respect of deliveries.
9. The winner will be selected at random.
10. Each user can enter as many times as they want.
11. Winners will be notified via social media or email.
12. If a winner has won an AO competition in the last 6 months, AO reserves the right to select another winner.
13. If a winner is unreachable, ineligible or fails to claim the prize within the time required (48 hours), the winner shall forfeit the prize and it will be awarded to a substitute winner, which shall be the next entry selected at random.
14. The Promoters' decision is final. No correspondence will be entered into.
15. Prizes are non-transferable and no cash alternatives will be offered.
16. AO reserves the right to substitute the prize with one of equal or greater value if necessary.
17. AO is not responsible for delays, cancellations, or changes beyond its control.

18. AO is not liable for prizes that do not reach winners due to circumstances beyond its control.
19. Use of false details will result in disqualification.
20. Entries must be made directly by the person entering. No automated or bulk entries will be accepted.
21. AO may disqualify entries deemed inappropriate, unlawful, or offensive.
22. AO reserves the right to amend or withdraw the competition at any time.
23. The winner's first name and town may be published on AO's website or social media.
24. This competition is governed by English law and is subject to the jurisdiction of the courts of England and Wales.